



Behaviours that put you or others at serious risk can impact on your enrolment at UC, your career and subsequent employment opportunities.

We want you to feel safe and confident to speak up and to be heard. There are both formal and informal ways to do this.

For information on the formal complaints process, please see www.canterbury.ac.nz/support/concerns/

For information on informal anonymous reporting, please see www.canterbury.ac.nz/report-it/

International students can find information about their complaint options under the Code of Practice for the Pastoral Care of International Students at www.canterbury.ac.nz/support/code/



The UCSA is here for you – students.

Tori McNoe

UCSA President, Tūmuaki 2020

Our job is to help you succeed and belong at UC. We do this through providing lots of services like advocacy and welfare support, student representation across all colleges and administrating over 170 club communities.

While we love to support you, we also encourage you to act responsibly and positively. A super good test to use for anything you do is to ask "would Grandma approve?". Would she approve you posting that, copying that or climbing that? Know your responsibilities, always keep yourself safe and look after your mates!

To get in touch: www.ucsa.org.nz

Available support

UC Security

Tel: 03 369 2888

Emergency tel:

0800 823 637

security@canterbury.ac.nz

UCSA Advocacy & Welfare

Tel: 369 0450

help@ucsa.org.nz

Student Care

Support for domestic and international students

Support for sexual harassment/assault

Tel: 369 3388

studentcare@canterbury.ac.nz

UC Health Centre

Tel: 369 4444

[healthcentre@](mailto:healthcentre@canterbury.ac.nz)

canterbury.ac.nz

Office of the Assistant Vice-Chancellor Māori

Tel: 369 3868

[maoridevelopment@](mailto:maoridevelopment@canterbury.ac.nz)

canterbury.ac.nz

Pacific Development Team

Tel: 369 3554

pasifika@canterbury.ac.nz

Equity and Disability Service

Tel: 369 3334

disabilities@canterbury.ac.nz

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Know the Code

Responsibilities Statement 2020



Student Success



The University of Canterbury (UC) is a community of people committed to creating a campus culture of belonging, understanding, inclusiveness and caring. **Ākonga Tū, Ākonga Ora.**

Your time at UC is an opportunity to not only gain academic knowledge and skills, but to live independently, meet new and interesting people from around the world and involve yourself in any number of new experiences, helping you grow both professionally and personally.

As a student you will try new things, make mistakes and learn from them, but you still have a responsibility to **keep yourself and others safe** and not bring UC into disrepute.

Know the Code

The Responsibilities Statement (included in this brochure) aligns with **UC's Student Code of Conduct**. It highlights the partnership between the UC and students to provide a safe learning, living and working environment.

As a UC student it is your responsibility:

To be self-motivated and actively contribute to personal learning

- to complete course work to the best of your ability
- to honestly engage in your course work
- to understand that academic dishonesty including plagiarism and cheating has serious consequences

To respect the rights of others in your community

People at UC actively contribute towards making their community a better place. Uncontrolled and inconsiderate parties, fires, vandalism, theft, damage to your own or neighbouring properties and broken glass on the roadside are both illegal and a safety hazard. Activities that negatively impact on your community are **not acceptable**.

To contribute to a safe and healthy learning environment

You have a responsibility to not be involved in harassment, bullying or violence in any form (this includes inappropriate gestures or comments, **whether face-to-face or online**). You are responsible for your own health and safety on campus, and you have responsibilities towards those around you as well, including:

- complying with the University's health and safety requirements
- taking care that your words or actions do not adversely affect the health and safety of any other people

Any activity that jeopardises others' wellbeing or safety, or encourages law-breaking, is taken seriously.

If you experience or witness any bullying or harassment, **don't be afraid to speak up** about it.

Expectations

Students are expected to:

- be fully aware and compliant with the published UC policies and regulations and comply with New Zealand law
- provide information to the University that is accurate and not misleading
- behave in a manner that does not bring UC into disrepute
- respect the rights and property of others both on and off campus
- ensure their own health and safety and that of those around them
- seek to engage positively with the University and the wider community
- actively contribute to their learning by attending classes, meeting their obligations and course requirements

You can expect UC to:

- treat people in a respectful and equitable manner
- provide a high quality learning environment, facilities and services including libraries, online resources and IT services
- have policies and regulations that are accessible
- manage personal information appropriately
- take grievances and breaches of discipline seriously and equitably, and follow a clear and transparent process
- provide students with timely, regular and constructive feedback on their academic progress
- ensure reasonable access to services that support student learning and their wellbeing
- meet the requirements set out under the Code of Practice for the Pastoral Care of International Students