

# UCount

## Student Feedback 2026

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# UCount

## Student Feedback 2026

### About this report

Each year UC captures course-taking student experience data in the UCount survey. We assess a wide range of metrics and use the data to inform learning and teaching, support, services, and student life at UC — **for you and future students.**



This year's survey was sent to over 19,000 students during Semester 1.

# 25%

shared their feedback  
and here's some of what  
they told us



# 70%+

### of you told us that:

- You have equal opportunities for success
- You are treated with respect
- UC has a positive influence on your growth

### Top 5 reasons first-year students study at UC

- For a specific degree/major
- Being close to home/whānau
- For Ōtautahi Christchurch as a city
- To gain independence
- For the UC campus



# Learning & Teaching Academic Support

"I love the environment at UC. The people are always willing to support you whether you're a lecturer or a student."

## 86%

rated the quality of their entire educational experience positively



Did you know?

... that around 20–25% of students at UC have some form of visible or invisible accessibility challenge?

If you have an accessibility challenge that's impacting your ability to study, check out [Student Accessibility](#).



## 9/10

students rated Teaching Quality & Engagement positively.



## 80%

rated library facilities & resources positively

However, we know study spaces are always in high demand.

Check out the UC webpage for the latest on study spaces



Only about half of you are experiencing the benefits of in-class peer engagement.

Some ideas to try:

- Answer a question in tutorials
- Say hi to your neighbour
- Find a study buddy
- Embrace teamwork as it prepares you well for the working-world environment

Thinking about improving your academic skills? Here's a range of available academic support.



- [Student Advisors](#)
- [Academic Skills Centre](#)
- [Peer Assisted Learning Support \(PALS\)](#)
- [Subject Librarians](#)
- [Tailored study supports](#)

# Technology & GenAI

Reminder, these results reflect self-reported feedback from the student respondents.

# 75%

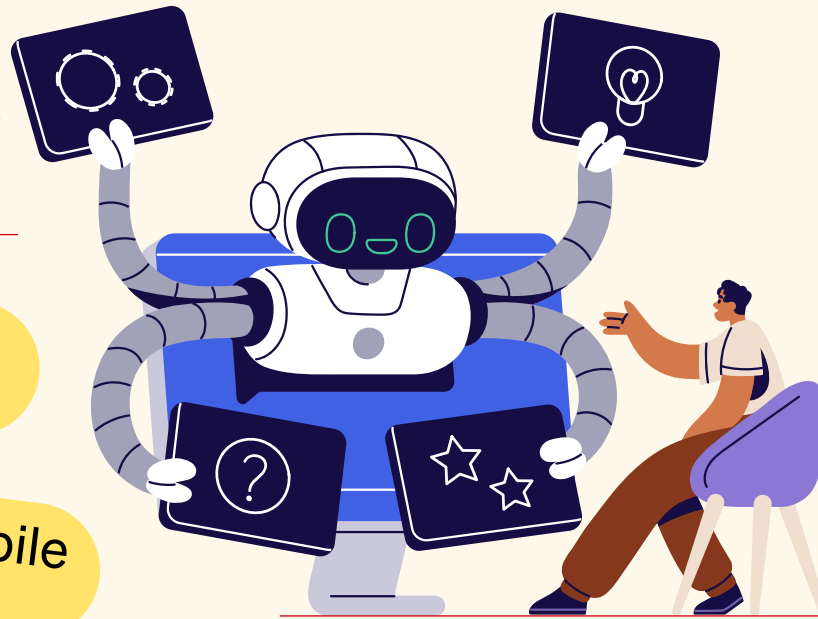
Average satisfaction score for digital tools & platforms across UC

## Most used UC platforms

UC website

MyUC

UC mobile app



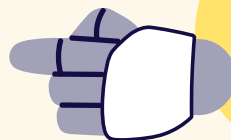
**Generally, since last year, the use and adoption of AI tools across the student body is increasing.**

However, there is still a fair bunch (around 20%) who do not use AI in their studies.

As the GenAI landscape is rapidly shifting, it makes total sense to be concerned about AI and its immediate and future impacts.

With the evolving landscape, we're continually working on initiatives to help you.

**Unsure about when or where to use AI?**  
Check with your course coordinator!



## What students report using AI for:

- Learning support
- Study skills & note-taking
- Writing & content creation
- Research & data analysis
- Coding & technical work

## What's new!

AI content added to this course

[Academic Integrity Module 2026](#)  
[AKO | LEARN](#)

You can also check out...

[Gen-AI FAQs for students](#)

[AI skills for students on](#)  
[AKO LEARN](#)

[UC AI Society](#)

"Perhaps setting more complex assignments and encouraging us on how to use it in ways that may benefit us in the workplace."

# Student Services Levy (SSL)

SSL is the compulsory fee, separate from your tuition, that's used for the benefits of students at UC.

**Compared to last year, more of you are aware of the various offerings funded by the SSL.**

2025

**26%**

2026

**35%**

**> 70%**   
your satisfaction ratings  
for each of these services

## Your most essential services:

1. Health Centre
2. Student Counselling
3. UCSA Welfare
4. UCSA Advocacy
5. Careers & Employment
6. International Student Support
7. UC Rec & Sport
8. Māori Student Supports
9. Pacific Student Supports
10. Student Care



Got more feedback on the SSL?  
Email: [president@ucsa.org.nz](mailto:president@ucsa.org.nz)  
OR [click here](#)



# Student Life

# 90%

feel  
safe on  
campus



Around

# 74%

Like the culture  
here at UC



# 2 in 3

- Feel like they belong socially at UC
- Feel at home at UC

Close to

# 77%

made one or two  
friends at UC!

Student wellbeing isn't something that we take lightly. We know it's not always easy to find your place or people.



While things may seem ok, we know that it isn't the case for everyone...

- 1 in 2 know very few students in their classes.
- 3 in 10 reported that no one knows anything personal about them.

## Ways to connect and get involved

-  [The Makerspace](#) – unleash your creativity with others
-  [Classes at the UC REC centre](#) – get your endorphins going and meet others
-  [UC MAPS](#) (Mentoring and Peer Support)
-  [Waiutuutu Community Garden at UC](#)
-  [UC societies and clubs](#)
-  Extensive offerings from [UCWellbeing](#)

If you need to talk with someone about your studies or anything else you may be struggling with, [Student Care](#) is there for you. Their help is free for all students!



"If you aren't in the halls or joining clubs after the first few weeks it becomes very difficult to make friends. There are lots of things in place but if you're someone introverted it can be very difficult to make new friends."

# More about you



44%

work whilst  
studying



21%

are the first in  
your whānau to  
attend university



20%

are  
neurodivergent



18%

are Rainbow/  
LGBTQIA+



11%

have a disability



8%

are international



8%

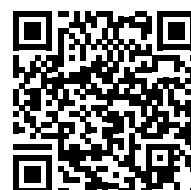
are over  
35 years old



6%

have dependents

**...and most of you also said you'd recommend UC to a friend!**



**Thank you to our 2026 respondents!**

Your feedback is valuable to understand student experiences that drive meaningful improvements.

This report is loaded with practical resources.  
Browse them all [here](#), or scan the QR code for quick,  
on-the-go access!