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# VICE-CHANCELLOR'S REPORT TO UNIVERSITY OF CANTERBURY COUNCIL MARCH 2019

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## 1. INTRODUCTION/ UPDATE FROM THE VICE-CHANCELLOR

It is with great sadness that I record the tragic events of 15 March 2019 at two mosques in Christchurch, on Deans Ave and in Linwood. The University was alerted around 2pm on Friday and advised by the police to implement a lockdown. At this time UC was hosting a visit by Speaker Rt Hon Trevor Mallard, Rt Hon David Carter and a delegation of MPs and parliamentary officials.

Current information is that to date no UC student or staff member is among the fatalities. One student suffered an injury while escaping and a number of alumni and close family and friends of UC students and staff have been affected. A response team of UC staff and UCSA was established immediately and marshalled resources to provide pastoral care and practical support to students and staff. This included a Drop-in Care Centre on Saturday and Sunday and logistical services including transport to funerals, care packages and a "welcome back to campus" initiative utilising the resources of the Health Centre, Student Volunteer Army and other student clubs and societies.

At midday on Monday the University community gathered for a "Band Together" vigil featuring Muslim, Māori, student and staff speeches, prayers and the tying of white ribbons with messages of care and support on an improvised "Kia Kaha – Be Strong" sculpture. The Chancellor placed the first ribbon and flowers. The event was attended by approximately 4000 staff and students and has helped the UC Community to express its sorrow, empathy and support, and to begin the process of healing. I would like to record my thanks to all students, staff and community members who have collaborated effectively in our initial response.

The University has publicly expressed its strong abhorrence of the shootings, intolerance and violence of all kinds and has provided assurances to UC students and staff that without exception, the University will not tolerate racism or harassment of any kind. A formal risk assessment process will be undertaken to identify short and medium term risks and issues. Furthermore, we are identifying a number of learnings and opportunities, from what "lockdown" really means in practice, to a renewed commitment to learning and improving inclusiveness for all.

These tragic events have unfolded at a time when we are almost half way through Term 1, when our recently enrolled students are engaged with their studies, assignments are in progress and social activities diminishing. Our response made provision for deferment of tests and assignments.

On 7 March, the University hosted Prime Minister Rt Hon Jacinda Ardern and Forestry Minister Hon Shane Jones at the Ngā Karahipi Uru Rākau scholarships ceremony, inaugural scholarships designed to encourage Māori and/or female students into the forestry industry. The Chancellor delivered the welcome address. A quick photo opportunity was leveraged into coverage for International Women's Day on 8 March.

Two days prior, the Chancellor and I officiated at the New Hall Sod Turning, the \$78m accommodation project approved by Council in 2018. A blessing and sod turning ceremony marked the beginning of construction of the new accommodation facilities. This milestone, with the public announcement of our increase in enrolment numbers, was successful in gaining positive national media coverage.

On 02 March Ngāi Tūāhuriri hosted a Powhiri and Poroporaki at Tuahiwi Marae to welcome the new Chancellor and Vice-Chancellor and bid farewell and acknowledge the significant contributions of Dr Rod Carr and Dr John Wood. During the event Ngāi Tūāhuriri and University of Canterbury signed the partnership agreement approved by Council to extend the longstanding relationships between the hapū, including the relationship with Te Rūnanga of Ngāi Tahu, and the University of Canterbury.

An important strategic initiative has been initiated to encourage all staff to help shape the future direction of UC. Entitled *E tū*, *kia ora* – *Stand together and make a difference*, it aims to engage colleagues across the University to address questions such as: *What kind of University do we want to be when UC turns 150 years in 2023?* • *How can we get even better at learning, teaching and research, and service functions that enable our academic activities?* • *What is our academic vision?* • *What plan or road map do we need to achieve that vision?* • *What strategies do we need to employ to implement that plan?* • *How does a new vision and plan inform other existing plans?* Staff and students will have a variety of engagement opportunities including forums, online engagement and a survey. This exercise will help develop an academic strategy that will shape our future and advance the achievements of the past.

In the international arena, a recently released 2019 *Times Higher Education* Asia – Pacific rankings show that UC is one of only two NZ universities to improve their rankings to 51<sup>st</sup> equal, with only Auckland and Otago ranked higher at 34<sup>th</sup> and 40<sup>th</sup>, respectively.

Nationally, UC has completed its major phase of 2019 MBIE and Marsden research proposal bidding with 28 Smart Ideas, 8 Research Programmes, and 113 Marsden proposals, compared with 12, 11, and 80, respectively for 2018. The number of Marsden proposals is the highest ever submitted by UC since the fund began in 1994. Additionally, UC is a partner on another 24 Research Programme bids led by other research organisations. Invitations to submit full bids for Research Programmes and Marsden proposal will be known later in the year.

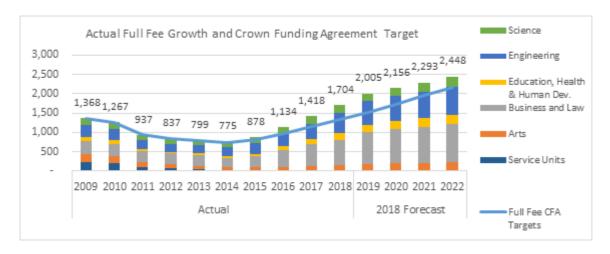
A Robotics Process Automation (RPA) programme has been approved to proceed in 2019. Although common offshore, this will be one of the first in the South Island. The aim of the programme is to develop approximately 12 small automated processes following the pilot project launched in January. Initial scoping has been completed and the projected benefits are compelling. As UC is growing, it is expected that the majority of the financial benefits will not be in direct headcount reduction, but in the form of operational savings and savings from not employing additional staff.

# 2. STRATEGIC MATTERS

# 2.1 UC Futures Programme UC Kia Mua

The UC Futures Programme continues to move to closure in 2020. The final external Independent Quality Assurance review for the Canterbury Engineering the Future (CETF) project is under way along with the Post Implementation Review. Key affected staff are being interviewed and surveyed for their views on the effectiveness of the project. This report will be provided to Government as part of the University's obligations under the Crown Funding Agreement. This Agreement provided UC with a contribution of \$260 million to support the remediation and rebuild of the University's campus and to recover enrolments and its financial position.

Part of the UC Futures programme is to increase UC's full-fee international enrolments to reach the national average. UC has been very successful, exceeding the agreed Government targets each year since 2016. It continues to chase ambitious growth in this area in 2019. UC is forecasting to hit 1,910 full-fee EFTS by the end of the year which is 12% up on 2018. However, after Friday's tragic accident, this growth may be at risk.



#### 3. STUDENT RECRUITMENT

#### 3.1 Recruitment – International

Current indications are that UC's full-fee international student numbers will increase in 2019. By 5 March, full-fee international enrolments were up 10% on last year. Although a notable increase, it is short of the budgeted 18% increase.

Conversion rates for 2017 and 2018 were 25.4% and 25.7% respectively. So far in 2019 the conversion rate is 23.9%, although for agent-sourced students it was 35% – a strong result.

Changes to visa processing times of six to eight weeks have had some impact, particularly creating late starts. A budget issue with the Malaysian Government meant that 40 fewer MARA students have enrolled at UC.

UC was well over the Crown Funding Agreement (CFA) EFTS targets for full-fee international EFTS in 2018 (the target was 1331 and we achieved 1704). The CFA target for 2019 is 1522. UC is on track to increase enrolments over 2018 levels by at least 10% to reach 1874 EFTS. To meet the ambitious 2019 budget, UC will need to achieve a further 161 EFTS in 2019. The campus-based recruitment team is motivated and has a range of visits scheduled to their respective markets (Middle East, Korea, Southeast Asia, and China) in March. There are relatively limited programmes with starts in July and October.

Following a planning meeting with QSES, UC's provider, preparation of a 2019 Conversion Campaign Plan, based on UC's priority markets and HERO programmes, is under way for July 2019. Work with Student First to improve conversion processes and systems for 2020 has been initiated.

The focus for the Study Abroad and Exchange team in February has been on welcoming and assisting our Semester 1 intake of Study Abroad and Exchange students, with this cohort including students from new partnerships. Site visits to campus have been hosted in February for the Education Abroad Network (Study Abroad provider) and the University of Nottingham.

#### 3.2 Recruitment – Domestic

Indications of domestic recruitment results are positive, tracking at 6% above 2018 (compared to budget of 5%), with 3% up for first-year students, 7% up for returning, 9% up for Māori and 10% up for Pasifika. The good results for returning students reflect the significant increase in new-to-UC students in 2018. The team is analysing data from 2019 enrolment results.

This will allow us to refine and enhance our recruitment strategies, in particular, the Auckland, Wellington and mature markets. While the trends are positive, there is no room for complacency.

The Liaison team continued to visit secondary schools throughout the country with the First Round presentation aimed at introducing the University of Canterbury. In March, we visited schools in Auckland, Wellington, Christchurch, Southland, Nelson/Marlborough, South Canterbury, and Otago.

A Careers Advisors Update Day was held in Auckland with 20 Auckland-based secondary school careers advisors and international directors in attendance. The event received positive feedback and was attended by the Acting Pro-Vice-Chancellor of the College of Education, Health and Human Development, Professor Letitia Fickel. Presentations were held on the new Bachelor of Communication degree and Accommodation Services.

The first pan-university working group for adult recruitment met early in March. The group has developed a UC action plan to increase market share in the adult market. This is also a group that requires specific interventions and support for retention. There are plans to address this.

On social media, Orientation, promotional activity, and a viral news story (Dr Regina Eisert's killer whale footage) all contributed to strong engagement and growth. Key results this month compared to other universities were:

- Facebook Second for Engagement/Fan Ratio & Highest Fan Growth Rate (double the average). Four posts in the Top 10 and a viral killer whale story reached 217,000 people, and was liked, commented on, and shared almost 8,000 times across Facebook. It also appeared across a number of news agencies, including the *Huffington Post* and Channel 5 News in the United Kingdom.
- Instagram Second for Total Engagements, very close to overtaking Massey, to take fifth spot for overall Instagram Followers. This platform is a focus for growth in 2019.

The Contact Centre, during the enrolment period (1 October 2018 to 1 March 2019), handled nearly 40,000 inbound communications across multiple channels including Livechat.

#### 4. STUDENT EXPERIENCE

#### 4.1 Orientation

The Student Voice project has enhanced the communication that students receive during the preorientation, orientation, and the first six weeks at UC, a critical time for the student experience. Communications to students have reflected three key themes: Study, Wellbeing and Student Life, in booklets, a new website, and targeted weekly emails to students which have generated excellent 65% open rates. UCSA and student feedback have been very positive. The new UCGo app, launched on 11 March will provide easy access to students for prioritised information needs.

A combined services Student Support Centre is now located in Forestry as a one-stop-shop for all frontline student support. The early engagement survey launched on 8 March and upcoming outbound calling campaign to first-year students will provide early feedback regarding wellbeing and identify areas of need.

The range of UC peer-to-peer support programmes is well under way, including Emerging Leaders, GoCanterbury, Unilife and Mentoring impacting on nearly 500 students. The three programmes consistently deliver retention rates two to four points higher than the UC average.

The Ākonga Leadership Incubator (ĀLI) is the new joint development programme for Student Leaders servicing these first-year experiential programmes, and 33 student leaders have now been trained.

#### 4.2 Accommodation

All first-year halls are at 100% occupancy with 229 first-years living in Ilam Apartments with wrap-around services. First response training for the residential assistants and tutors took place on 7 February. UniSmart performed to over 800 first-year students providing an interactive, fun and informative show with everything a new student needs to know about university life, including sexual health, consent, and how to find friends. CLV launched online orientation with a series of topics to be completed by the students, this included sexual harassment, consent, and sexual assault. The 2020 Accommodation Guide and posters with application dates and tour dates have been mailed to all New Zealand high schools.

# 4.3 Wellness Strategy and RecCentre

Work on the Wellness Strategy is under way, aiming for adoption in August. It will include consultation with students and staff, a literature review, review of relevant strategies, plans and policies, legislation, assessment of indigenous models of wellbeing and wellness, and a service and activity stocktake.

After two full months of operation we have seen the following growth in participation at the Rec Centre:

- an additional 4000 turnstile entries in February 2019, as compared to February 2018
- our biggest ever regular programmed group-fitness class
- group-fitness participations at 4718, on par with 2018
- new social sport leagues with 54 teams registered (530+ students), despite a \$125 team fee being introduced
- Run Canterbury has 49 participants so far (more than 2018 levels)

#### 4.4 Health Centre and StudentCare

Consults for the pre-term 1 period show an increase compared to 2018. For the first two months there have been 2,706 appointments in total representing an increase of 2.7% on 2018 for the equivalent period. Measles vaccinations and consults have increased.

We are on track to complete the cornerstone year 2 re-accreditation this month, which is a detailed process but is not the full audit. That will take place late 2020-early 2021.

A number of significant complex mental health and other cases have arisen including hospitalisation and domestic violence issues. These are brought regularly to the attention of the Student Critical Incident Group (SCIG).

#### 4.5 Careers

Student uptake of career consultations is high with appointments booked up two weeks in advance and UC Careers seminars and workshops well attended. There has also been an increase in numbers of students visiting the Career Centre and attending the employer information sessions most evenings during the semester.

The 2019 Commerce Careers Fair and the Law and Justice Recruitment Evening were successful with 52 organisations and nearly 700 attendees, providing students and employers a great opportunity to meet and discuss career and employment opportunities, and sought-after skills and attributes.

#### 4.6 Pasifika

The Pacific Development Team (PDT) welcomed over 100 new first-year Pasifika students to UC, firstly at the Pasifika Orientation day on 14 February, then at the formal UC Pasifika Welcome Day held Saturday 23 February. The formal ceremony was attended by the Vice-Chancellor as well as representatives from each of the colleges. In addition to welcoming students, it was an opportunity to celebrate our 2019 scholarship winners, as well as awarding our highest achieving Pasifika students in each college from 2018. It was a well-attended community event with more than 150 attending.

The Pacific Advisors were kept busy assisting students with typical enrolment queries and issues, having 250 engagements for the month.

# 5. PEOPLE AND CULTURE

#### 5.1 Staffing

We continue to monitor carefully where staff numbers need to be increased to support growth in student numbers. In the past year, continuing academic staff numbers have grown by 28 full-time equivalents (FTE), supported by a growth of 12.5 temporary academic FTE.

During the same period, college general staff numbers have increased by a net 2 FTE. A small number of new roles have been established in academic areas where there is student growth, while service unit numbers have dropped by 22 FTE, notably where the construction programme is scaling down.

#### 5.2 Health, Safety and Wellbeing

We're pleased that UC had no serious harm events, serious injuries or notifiable events to report to Worksafe throughout 2018. Our main reported events were slips and trips, which are reviewed by the relevant heads, managers and health and safety representatives.

We have a range of programmes to promote and support student and staff wellbeing. To strengthen this, a UC wellbeing strategy is being developed, in consultation with some staff and student working groups to ensure an integrated, comprehensive approach.

# 6. **LEARNING AND TEACHING**

With the commencement of the teaching year, UC has not only experienced growth in numbers through our standard admissions process, but we have also seen growth in the number of STAR students coming to UC. As of 5 March 2019, 451 STAR students from 110 secondary schools around NZ had enrolled at UC. The number will increase further as the deadline for Semester 2 enrolments is 27 June. Total applications in 2018 was 407 STAR students across both semesters, and that number has already been exceeded. The new process for online applications has been trialled with Student First and feedback has been positive. It is expected that will make future enrolments faster and more efficient for staff and students.

As all our students settle into the year, the Early Experience Survey (EES), that targets all first-year students, is set to launch. The EES helps us to understand how students are settling into UC, and to understand the needs of the first-year cohort so we can improve retention and student experience.

Those students who failed to return to second-year study will also be surveyed to improve our understanding on what is contributing to student attrition.

The beginning of the year is also the opportunity to upskill sessional teaching staff who tutor in labs and tutorials. Tutor training for Semester 1 is now complete. This is a collaborative effort between Academic Development, Academic Skills Centre, and e-Learning Support. More than 250 attended the workshops – a record high. Several departments, particularly in the College of Engineering, have either made tutor training compulsory or are strongly encouraging their tutors to attend.

Finally, with 2019 teaching under way, the Timetabling team is shifting focus to prep work for the 2020 timetable. With the teaching space forecast nearly complete, the team is looking at process improvements for location categorisation and task management that will add efficiencies for the 2020 build.

#### Children's University

There are four schools signed up and two pending. For those schools signed on, validation training has taken place or is under way, and children will start receiving passports soon. In addition to the traditional schools, Taumutu registered interest in being a non-school participant.

There are six active learning destinations and five pending. UC is an active learning destination with our campus tours being a recognised activity. On-campus experiences are planned for July and October school holidays.

The first CU graduation is planned for November 2020.

#### Student First Programme

The latest release took place on 7 March, with the digitisation of application forms serving a further 2000 applicants per year including PhD and Study Abroad. This means that all applications to enrol at UC are now through the online portal.

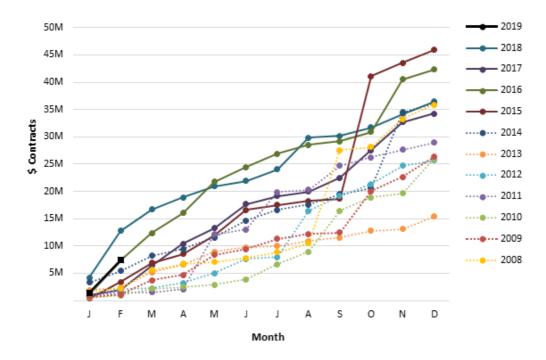
## 7. RESEARCH

Submissions to the MBIE Endeavour Fund have closed. UC submitted 28 Smart Idea proposals with a bidding value of \$28m (compared to 12 in 2018) and eight Research Programme proposals with a bidding value of \$58.5m (11 in 2018). UC is also named on 24 Research Programme proposals led by other organisations, with a potential subcontract value to UC of \$17.7m. Smart Ideas proposals are a two-stage process; UC will be advised of successful preliminary proposals in late April, with full proposals due in late May. UC will be notified of the outcome of Smart Ideas full proposals and Research Programme proposals in September.

Proposals submitted to the Marsden Fund have also closed. UC submitted 113 preliminary proposals (80 in 2018) – this is the highest number of Marsden proposals UC has submitted, including a significant proportion of emerging researcher Fast Start proposals. UC will be notified of successful preliminary proposals in May, with full proposals due in June, with the outcome expected in October.

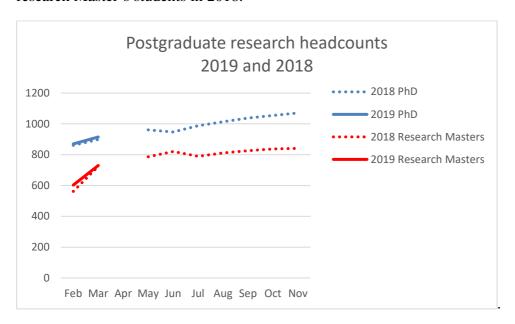
R&I are managing 391 research contracts, worth a total of \$150.6m. In 2019 to date, 24 contracts worth \$7.1m have been executed, and 41 contracts worth at least \$9.5m are pending (i.e. in the process of being executed). UC holds 77 National Science Challenge contracts worth \$24m and 67 CoRE contracts worth \$33.7m (with 11 NSC/CoRE contracts pending, worth \$486,000).

#### 7.1 Value of Research Contracts Executed By Month



#### 7.2 Postgraduate Research

PhD and Master's research student numbers continue to track as expected – 915 doctoral students compared with 899 in 2018, and 730 enrolled Master's research students compared with 724 research Master's students in 2018.



Cumulative figures for PhDs to the end of February 2019, were 37 new doctoral students enrolled, 29 doctoral students submitted theses, and 22 doctoral students completed, compared with numbers of 37, 25, 26, respectively, for February 2018.

#### 8. **BICULTURALISM**

In 2019, Te Tari o te Amokapua Māori | Office of the Assistant Vice-Chancellor Māori continues to focus on bicultural competence and confidence (BICC). The dates for our BICC hui with PVCs and Deans are 4 April, 5 June, 11 September, and 14 November 2019. These hui provide part of the framework for our many collaborations to deliver enhanced course content.

Kaiārahi are working with colleges and service units on consultation for new courses and programmes of study in the lead-up to round 1 of CUAP for 2019. Te Ohu Reo continues to receive many requests for naming, content, and development of te reo terms, including detailed work on UC publications. Tangata Tū, Tangata Ora participants are enthusiastic and have enjoyed the 2019 workshops held so far. Colleagues can now register for the 2019 Culturally Responsive Pedagogies workshops.

Māori Orientation Day on 13 February was attended by increased numbers of ākonga Māori and their whānau, who enjoyed the day. Many new students have engaged with us for advice and support, and it is great to meet enthusiastic ākonga Māori and assist in their transition to tertiary study. Returning ākonga Māori are also reconnecting with the team. Our branded backpacks for new ākonga are very popular and many students from across campus have asked where they can buy them. We are preparing for Eke Tangaroa next month; our celebration for Māori graduates, held on Wednesday 17 April.

Our whole of office review is in progress. This proposal will reflect the aim of ensuring we meet the aspirations of BICC and Māori student recruitment, retention, and achievement.

# 9. FINANCES

February 2019	Actual Year to Date \$000	Budget Year to Date \$000	Budget Variance Year to Date \$000 Fav/(Unfav)	Budget Full Year \$000	Forecast Full Year \$000	Full Year Forecast to Budget Variance \$000 Fav/(Unfav)
Net Surplus/(Deficit)	3,334	(1,594)	4,928	2,080	5,566	3,486
Capital Expenditure	13,125	36,837	23,712	123,637	117,237	6,400
Cash/ Short Term Investments/ Short Term Government Stock	370,635	334,200	36,435	173,363	173,363	0

We had been budgeting for an operating **deficit** as at the end of February 2019 of \$1.594million, but have returned an operating **surplus** of \$3.334m. This is a favourable variance to budget of \$4.928m. \$1.506m of this favourable variance relates to leave provision adjustment, with \$1.291m of this in colleges. There are favourable variances of \$3.826m in general expenses and \$0.922m in salary expenses. These favourable variances have been partially offset with less research external income of \$1.668m.

Capital expenditure is \$23.712m below budget. \$4.034m of the expenditure incurred to date is UC Futures-related (RRSIC, Rehua, and CETF) against a year to date budget of \$24.309m.

The February 2019 cash position of \$370.635m is higher than budget by \$36.435m due largely to higher than expected balances at 31 December 2018, and lower operating and capital spend. For further details please refer to the latest monthly financial report.

UC continues to steadily grow and is forecast to be within 500 EFTS of 2010 levels by the end of 2019. International EFTS are forecast to be 150% of 2010 levels by the end of the year whereas Domestic EFTS are expected to be 92% of 2010 levels. Since 2010 there have been various economic, population, high school participation and high school achievement changes so another way to look at recovery progress is to look at UC's national market share. In 2009/2010 UC had approximate 11.7% of New Zealand's University Domestic market share, in 2018 UC was estimated to have 10.6% market share. UC's is currently expecting to recover pre-quake domestic market share by the end of 2019 and to recover 2010 EFTS by the end of 2022.

	Headcount EFTS		TS	EFTS					
	Applications to Enrol		Actual Enrolment		Full Year Enrolled				
	ATE Enrolment Week: 24 (09/03/2019)		Enrolments (09/03/2019)		Actual	Actual	Forecast (as at Feb)	Budget	
	2017	2018	2019	2018	2019	2017	2018	2019	2019
Domestic 1st Year	4,945	5,126	5,753	3,039	3,356	3,262	3,662		
Returning	9,070	9,367	10,062	7,742	7,955	8,409	8,704		
Total	<u>14,015</u>	14,493	<u>15,815</u>	<u>10,781</u>	<u>11,311</u>	<u>11,671</u>	12,366	13,115	<u>12,972</u>
International 1st Year	3,030	3,396	4,744	550	714	744	922		
Returning	795	944	1,111	600	723	674	781		
Total	<u>3,825</u>	<u>4,340</u>	<u>5,855</u>	<u>1,150</u>	<u>1,437</u>	<u>1,418</u>	<u>1,704</u>	<u>1,910</u>	<u>2,019</u>
Total	17,840	18,833	21,670	11,931	12,747	13,089	14,069	15,025	14,990

#### Note:

- 2018/9 Budget and Forecast is not calculated down to year at UC
- Enrolment data is based on the same date across years i.e. 6 Jan vs 6 Jan
- ATE data is based on student headcount and based on the students' citizenship status rather than fee type. Enrolments data is based on EFTS and the students' fee type (Domestic or International).
- 'International' refers to the students NZ citizen/residency status rather than their fee paying status. Most international students will pay International fees but not all.

# 10. MAJOR PROJECTS & FACILITIES

RRSIC programme: Budget reset approved at UC Council February 2019, works under way in Ernest Rutherford to complete fit-out of lab spaces. Beatrice Tinsley programme is running late due to late delivery of facade, target completion currently August 2019.

Canterbury Engineering the Future: CAPE Gas Line repair on track for completion by end of March, Fire Lab (ECU) design and testing continuing into May.

Rehua: Application for Code Compliance Certificate lodged, practical completion and submission of final account to follow over the next quarter. Defect list, including terracotta tile colour and atrium guttering are being tightly managed to ensure a quality outcome.

Haere-roa (UCSA building): Remains on budget with completion 9 July. Current key risks being completion of the bore consent process to facilitate commissioning to programme, LPG store, and operable wall glazing in function centre space.

Residential hall (Homestead Lane): The builder has commenced on site, cost and programme on target, no key risks to report. Initial excavations, energy centre slab, and screw piling progressing well.

Locke and Logie: Both programme and cost are at risk, due to discovery of asbestos and PCBs, and the process for removal. Current completion dates: Logie; August 2019, Locke April 2020.

Connon Hall seismic strengthening: Works are complete, awaiting final account.

Communications Disorders: Relocation of staff completed, works progressing to clear site of buildings and lift section 77 to clear the property title for the sale of the land to FENZ.

# 11. LIBRARY

Puaka-James Hight (PJH) Library had 95,399 visitors in February 2019. This is an increase of 7% against 2018 and combined with a 32% increase for EPS, contributes to an overall Library visitor increase of 8.3%. Student study spaces on Levels 2 and 3, in the PJH Library were increased by 104 over summer. Total student study spaces for the PJH Library is 2,128 and we are frequently 95% full.

The First Six Weeks Student Retention project continues to attract participants. The Library has worked with other UC teams to host international student enrolment which familiarises students with library spaces, encouraging and supporting them to return and engage with our staff; contributing to student retention by contributing to the seven-week toolkit; supporting the UniLife scavenger hunt; and – the most popular of all – the Dog's Day Out where dogs and their owners from Canine Friends visit the libraries. The Library delivered 120 hours of "Get Started" literacy workshops. These 15-minute extracurricular workshops are attracting an increasing number of students.

# 12. IT SERVICES

Identity and Access Management project is testing new account provisioning capability and developing the stakeholder communications plan. The Cyber Security project has launched UC's first cyber-awareness campaign. The Windows 10 Transition Project has upgraded Financial Services and is starting on the College of Engineering.

An upgrade to UC file and application storage under way since 2018 is nearing cut-over stage. The team is testing new storage configuration and preparing communications plans in preparation to cut over to the new storage environment on 13-14 April.

Wireless network designs for the Residential Hall and Beatrice Tinsley buildings are being finalised in order to support the wider fit-out projects for those projects. New network communications rooms have been installed in the Locke and Haere-roa (UCSA) buildings. IT Services continues to work alongside the Student First programme, spending time this month in workshop sessions to define the support requirements for the 2019 programme of deliverables.

#### 13. COMMUNICATIONS

February media coverage of UC-related topics was overwhelmingly positive. By 28 February, we had handled more than 50 media queries on a wide range of topics, including China relations, social media, Antarctic whales and seals, and enrolments.

Other successful UC news stories were about Susan Krumdieck's antibacterial research, Kathleen Quinlivan on 'sex ed' failing the #metoo generation, and Kathleen Liberty's UC Connect education panel discussion on helping children post-quake.

An analysis of coverage delivered in the 28 days between 1-28 February 2019 (Broadcast, Internet, Print) found 903 items. This coverage reached a cumulative audience of 21m and had an advertising space rate of \$3m.

On the eve of the eighth anniversary of the deadly 2011 Canterbury earthquake, in a sold-out and livestreamed public lecture, a panel of mental health and education experts discussed ways to help quake-affected children.

The next UC Connect public lecture also sold-out UC's largest lecture theatre weeks before the event. On 14 March, UC Psychology Professor Julia Rucklidge presented the topic, *Feeding the brain: exploring nutrition's role in mental health*.

In addition to the events reported elsewhere in this report, the following major events were delivered in February/March:

- Community meeting | Hua ā-Hāpori, 11 February 40 members of the local community met the new Vice-Chancellor and were updated on start-of-year activities for UC, UCSA's Orientation events and Haere Roa, and CCC traffic plans for the area.
- Staff Forum, 13 February 673 staff met the new Vice-Chancellor and celebrated the start of year with a BBQ on C-Block Lawn. Feedback was very positive and the post-forum survey showed the appreciation demonstrated through manaakitanga for staff has boosted morale.
- Orientation Day | Herea tō waka (O Day), 15 February a record breaking ~3800 new students and whānau attended, an 8.5% increase on 2018 numbers.
- Auckland Update Day | Rongo o te Wā, 27 February 23 careers advisors were hosted at Eden Park to update them on what's new at UC for 2020 and promote Christchurch as a positive destination.
- SVA/UC Big Give, 2 March 703 volunteers participated in a clean-up effort at two locations in the Belfast area.
- SVA UCAN programme for Year 12 students, 5 March groups from 10 local schools attended the first session in the programme. The second and final sessions will be held on 13 and 19 March respectively.
- New Residential Hall Sod-Turning, 5 March A blessing and sod-turning ceremony marked the beginning of construction of the new student accommodation facilities. This coincided with the public announcement of our increase in enrolment numbers and was successful in gaining national media coverage.
- Ngā Karahipi Uru Rākau scholarships ceremony, 7 March Prime Minister Jacinda Ardern and Forestry Minister Shane Jones presented the inaugural scholarships designed to encourage Māori and/or female students into forestry.
- Women in Leadership Breakfast | Ngā Māreikura Auckland, 8 March held on International Women's Day to showcase the opportunities for women at UC and celebrate the success of UC women. 50 guests were hosted by UC students, graduates or staff. Speakers included UC alumnae Sharon Zollner, Emily Gualter, and Aja Trinder.
- Cantabs Student Experience Game, Crusaders vs. Chiefs, 9 March UCSA club, Cantabs, with support from UC took 700 students to the rugby at AMI stadium.

# 14. ALUMNI & UC FOUNDATION

	Income	Distribution
2019 Target	\$12,500,000	\$6,500,000
2019 Year to date	\$576,116	\$424,981
2019 Year to date	195	261
	Donors	Donations

The donations for the new UCSA building, Haere-roa, stand at just under \$3m and the save-a-seat campaign looks to help close some of the fundraising gap of a \$5m total campaign. The opening is scheduled for 2 August with save-the-date emails being sent to supporters.

The Philanthropic Bonds mature late this year and we are looking to persuade holders to donate from the interest and/or capitol on maturity. The NZX statement has been released, and is being prepared for distribution along with an abridged annual report and a cover letter from the Chancellor. Individual bondholders are being handpicked and approached in order to secure philanthropic donations.

A highly successful event in Auckland with 75 alumni attending the first event in our Alumni Speaker Series. Guest speaker Sir John Key encouraged alumni to show their support for UC, which in turn led to a few donations towards the annual appeal. The Wellington Chapter event with Minister Megan Woods was well attended with over 60 alumni turning up to the Wellington Club to hear her story.

The February e-newsletter had a 34% open rate and also attracted 9 donations totalling \$5,000.

Priorities for the month included preparations for Hong Kong, Singapore, and Malaysia alumni and fundraising visits, Mt John trip in early May, rugby event in April, and preparations for United Kingdom and United States (East Coast) events.

## 15. COLLEGE SUMMARIES (PROVIDED BY PVCs)

#### College of Arts (Te Rāngai Toi Tangata)

We are delighted to welcome new continuing academic staff to the College: Alistair Swale (Japanese), and Nik Tayler (Social Work and Human Services). The College has seen a healthy 6%+ increase in enrolments on the same time last year. This appears to be focused largely on returning students. The Master's in Strategic Communication, introduced last year, has two-thirds full-fee EFTS (10/15), and the new Bachelor of Communication has met its business case targets with around 50 EFTS. We are in discussions with Science about linkages between the BA and BSc either through a new BASc degree or conjoint, and have proposals under way for revising the BA and introducing a 180-point version of the MA. Remediation of the James Logie building has been slowed by an asbestos issue, but we still expect to reoccupy the building this year, and Elsie Locke in 2020. For our many cultural and scholarly events see our regular newsletter, *Arts Update*: <a href="http://www.canterbury.ac.nz/arts/arts-news/archive/arts-update/">http://www.canterbury.ac.nz/arts/arts-news/archive/arts-update/</a>.

#### College of Business and Law (Te Rāngai Umanga me Te Ture)

Recent academic appointments include: MBA Director Dr Chris Vas, Tourism Management Lecturer Dr Sam Spector, and Criminal Law Lecturer Dr Mark Wright. In February, Professor Jedrzej Bialkowski won the Boyle, Lally, and Rose (BLR) Prize for best paper at the 2019 New Zealand Finance Colloquium (NZFC). The paper was co-authored with Professor Sheridan Titman (University of Texas at Austin) and Professor Garry Twite (University of Melbourne). Dr Ronán Feehily was a keynote speaker at a symposium on Restorative Justice at Harvard Law School. Professor John Hopkins hosted a Comparative Law symposium on Legal Pluralism in the 21st Century at UC, and Dr Christian Riffel ran the first ANZSIL International Economic Law Interest Group Workshop to be held outside of Canberra or Wellington. UCE facilitated the 2019 Marketing Smackdown, 9-10th March. Over 50 students created marketing campaigns for ChristchurchNZ to increase local engagement with the city and profiling Christchurch as a winter destination.

## College of Engineering (Te Rāngai Pūkaha)

Our innovative Intermediate-year mentoring scheme for students, ENG ME!, run by trained student mentors (with staff oversight), is in its second year with a much higher engagement rate than last year. An additional feature in 2019 is to employ tutors for the groups, based on what the students tell us they need specific help with. This should increase pass and retention rates. Three new professors in Applied Immersive Gaming for education and training will be joining the HITLab soon, as part of the Government's Entrepreneurial Universities scheme, in which the TEC funds the new appointments who must have track records of innovation and start-up companies. They will also provide teaching expertise to several parts of the College. The EPECentre was invited to submit a large (>\$6m) Partnership bid to MBIE involving New Zealand power companies which have promised 60% financial support, required by the scheme. We await the results.

# College of Education, Health and Human Development (Te Rāngai Ako me Te Hauora)

Assoc Prof Billy O'Steen, academic lead for UC's Community Engagement Hub, and Sam Johnson, Chair of the Student Volunteer Army, hosted Dr Maya Soetoro-Ng and Prof Maxine Burkett, co-founders of the Institute for Climate and Peace. Together with an international team of leading education experts in the areas of climate resilience, multiculturalism and peace education, they facilitated a roundtable with local high school students on leadership for social change. Over 400 members of the local community attended public lectures by Health Science experts Prof Lianne Woodward on premature birth and brain development, and Assoc Prof Kathleen Liberty regarding strategies to help school children with post-traumatic stress.

The School of Teacher Education is engaged in significant programme development across all Initial Teacher Education (ITE) programmes, and working collaboratively with the Teaching Council of Aotearoa to pilot new approval and accreditation processes. Prof Letitia Fickel has been appointed as the Chair of the New Zealand Council of Deans of Education.

# College of Science (Te Rāngai Pūtaiao)

We continue to refine the proposal for the new degree that has been co-created and will be co-delivered with Lincoln University. This proposed new degree is called – after much market research – the *Bachelor of Science, Society and Innovation*. One of its distinctive features is the central place in its compulsory core of undergraduate research. The majors in the degree are 'issue based': the first three we are submitting are *Urban Sustainability, Climate Change Adaptation*, and *Food Sustainability*. The new degree also includes compulsory papers from the Colleges of Arts and Business and Law. In terms of research, it has been a busy period of grant writing: we have submitted 4 major MBIE grant proposals, and many preliminary proposals to the Marsden Fund. In addition, we have been considering 21 applications for our new College research grants aimed at leveraging internal funds for external grant success.

# 15.1 Appendix 2: VC Activities

Past		
28 February 2019	Visited the Auckland Office	
	Met with Sir Peter Gluckman	
	Attended the HRINZ Awards where UC was nominated for an	
	award	
2 March 2019	<ul> <li>Attended a Powhiri and Poroporaki at Tuahiwi Marae hosted l</li> </ul>	
	Ngāi Tuāhuriri	
4 March 2019	Attended Dinner with Rochester and Rutherford Hall	
5 March 2019	Attended Dinner with College House	
6 March 2019	Attended a morning tea for Erskine visiting fellows	
7 March 2019	Attended a CECC hosted lunch where the Prime Minister spoke	
8 March 2019	Co-hosted a dinner with the Chancellor for Mayor Lianne	
	Dalziel and Minister Megan Woods	
12 March 2019	Attended Dinner with Ilam Apartments	
13 March 2019	Attended Dinner with Bishop Julius Hall	
15 March 2019	The Chancellor and I met with Mr Speaker, Rt Hon Trevor	
	Mallard and a delegation of MPs and parliamentary officials	
	and attended a function held for him to meet with students	
18 March 2019	Attended and spoke at the Band Together event hosted for the	
	UC Community following Friday's mosque attack.	
19 March 2019	Attended Dinner with Sonoda Hall	
20 March 2019	Attended Dinner with University Hall	
E 4		
Future 23 March	Att 1' 1 1' til C II II D ' D'	
26 March 2019	Attending and speaking at the College House Reunion Dinner  Attending Dinner and Hell	
29 March 2019	Attending Dinner with Kirkwood Hall  Hall MR	
29 March 2019	Hosting Local Cases Party MP's on campus  Hosting Local Cases Party MP's on campus	
5 April 2019	Hosting Local Green Party MP's on campus  Attending a broadfact months for Company Advisors	
-	Attending a breakfast meeting for Careers Advisors  Attending Universities New Zeeland Meeting in Wellington	
11 April 2019	Attending Universities New Zealand Meeting in Wellington  Meeting with enternal stakeholders in Wellington in aluding.	
	<ul> <li>Meeting with external stakeholders in Wellington including Tim Fowler, Andrew Cleland and Dr Arapata Hakiwai</li> </ul>	
16 April 2019	•	
17 April 2019	<ul> <li>Attending UC Graduation Ceremonies</li> <li>Attending a celebration for Māori Graduates</li> </ul>	
1, 110111 2017	Attending a celebration for Waon Graduates     Attending International Graduation Afternoon Tea	
18 April 2019	Attending UC Graduation Ceremonies	
1011pm 2017	Attending UCSA Gradation Ball	
25 April 2019	Attending UCSA ANZAC service	
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# 15.1 Appendix 3: Events Calendar

 $Event\ calendar:\ \underline{www.canterbury.ac.nz/events}$ 

Date	Time	Venue	Event name	Key goal
Friday 5 April	8am-10am	Te Moana, Rehua Building	Breakfast for Careers Advisors to meet the new VC	Recruit
Saturday 6 April	5.15pm	AMI Stadium, Christchurch	Crusaders v Brumbies	Engage
Tuesday 9 April	9.30am - 2.30pm	Ilam campus	Discovery Day   Rā Tūhura	Recruit
Thursday 11 April		Central Lecture Theatres. Rooms booked	UC Admin Plus Professional Development Day 2019   Wellbeing	Conference
Friday 12 April	7.35pm	AMI Stadium, Christchurch	Crusaders v Highlanders	Engage
13 - 14 April		Engineering Core	UC Mechanical Engineering alumni reunion	Engage
Sunday 14 - Wednesday 17 April		Central Lecture Theatres. Rooms booked	New Zealand Institute of Physics Conference 2019	Conference
9 - 11 May	9am - 3pm & 5 - 7pm. 9am - 3pm. 10am - 3pm	Horncastle Arena, Christchurch	Christchurch Careers Expo	Recruit
Wednesday 15 May	10am - 3.30pm	Engineering Core and Ernest Rutherford	STEM Careers Fair  Taiopenga (science, technology, engineering and math)	Retain
Wednesday 22 May	7pm - 8pm	C-Block	UC Connect   Tauhere: Inspired by Nature: Engineering as an Art Form. Presented by: Debbie Munro (Mechanical Eng)	Promote