

# Armed Assault

## Run – Hide – Act

**There is no standard response to a random armed incident but there are options available to you. Make decisions in the moment that will protect your life and that of others.**

When safe, **DIAL 6111** and state “**ARMED ASSAULT**”, giving **exact location and details of events**. If using a mobile phone, **DIAL 0800 823 637**. Stay on the line if you can.

**RUN:** *this should be your first option if you can do so without (or with limited) risk of detection from the offender.*

- Look for an escape route out of harm’s way.
- Leave belongings behind.
- Move away from the scene as quickly as possible and seek cover behind solid objects, e.g. concrete walls, parked vehicles, large trees, fences.
- Do not congregate, keep moving away and keep behind cover.
- Try to prevent others from entering the danger zone if safe to do so.

**HIDE:** *if unable to escape the general vicinity, then hide.*

- Lock and barricade doors – get to a secure area like a store room if possible.
- Keep people out of sight and move away from the doors and windows.
- Turn lights off, remain calm.
- Keep quiet and silence mobile phones and other devices.
- Stay put until told otherwise by someone in authority or you need to move for safety reasons.

**ACT:** *as a last resort, you may have to act to save your life and the lives of others.*

- If you are taken hostage, do exactly as asked and speak only when spoken to.
- Avoid direct eye contact.
- Observe the offender(s) – physical features; clothing worn; distinguishing features including voice, hair, tattoos, scars; any weapons; anything touched, or taken; vehicle; direction of travel of offender. Write down all you see if safe to do so without attracting attention to yourself.
- If you are faced with a life or death situation, be prepared to act.
- If the situation escalates, use every option available to you.
- Be ready to defend yourself if required.
- If with others, act as a group.